

# Non-Residential Adult Social Care Contributions Policy Executive Meeting

Wendy Crosson-Smith

David Laws

# Summary

- A public consultation was carried out between 22 June and 28 September 2015 to test 7 proposed changes to the Non-Residential Adult Social Care Contributions Policy
- These proposals generate approximately £920k - £957k per year, in extra service user contributions
- Proposals aim to make the policy clearer and fairer

# Engagement

## Direct mailshot

4,725 information letters to service users

**273 – Attended events**

**275 - Respondents**

## Media Coverage

1 story in County News

13 stories in print

11 online stories

2 radio broadcasts

## Online activity

Consultation web page – 2411 Unique Page Views

News releases – 697 Unique Page Views

## Emails

Over 3,500 distributing documentation

## Document distribution

Libraries, Parish & County offices

## Presentations

12 public events, 13 partnership events

# Consultation Compliance



Fully met requirements for 'Good Practice'

## Recommendations (3)

- a. To introduce a 72 hour (3 days) notice period for cancelling care
- **agreed 59%** disagreed 29% neither agreed or disagreed 12%
- b. Where an annual review is requested, to calculate entitlement to refunds by comparing the total cost of care for the whole year, with the total annual contribution paid by the service user and refunding any amounts by which the total contributions paid are more than the total cost of care
- **agreed 60%** disagreed 21% neither agreed or disagreed 19%

## Recommendations (3)

- c. To introduce a new rule so that everyone assessed to pay a contribution will be charged from 14 days after the financial assessment form is sent out
  - agreed 64% disagreed 27% neither agreed or disagreed 8%
  
- d. To assess contributions against the full cost of services received
  - agreed 47% disagreed 38% neither agreed or disagreed 15%
  - 4421 people: no change to their contribution; 1063 people: their contribution increases

## Recommendations (3)

- e. Whether and to what extent to cap service users' weekly contributions or to remove the current £250 cap
- agreed 27% **disagreed 63%** neither agreed or disagreed 10%

Phased implementation	2016/17	2017/18	2018/19	
New maximum weekly charge	£400	£500	No Max	
Number of Service Users Impacted	62	14	4	
Additional contributions	£273,349.16	£310,319.03	£346,327.44	
Loss for that year	-£72,978.27	-£36,008.41		<b>-£108,986.68</b>

## Recommendations (3)

- f. To proceed with the application of banded Disability Related Expenses (DRE) to new service users as set out in the consultation
- **agreed 58%** disagreed 18% neither agreed or disagreed 24%
  - in light of respondents' comments it is proposed that the delegation to the Director of Adult Social Services, include authority to review and if appropriate approve applying the bands to existing service users within the next 6 months.
- g. To introduce a one-off arrangement fee for new self-funding service users who wish the Council to arrange their non-residential service care package
- agree 38% disagree 48% neither agree or disagree 14%
  - it is proposed that authority to set the amount of the charge be delegated to the Director of Adult Social Services following such additional engagement as he considers appropriate.